



## A/c 148704 - MR Publications - DNS Server issue

1 message

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Sat, Dec 24, 2011 at 6:19 AM

To: Hathway Helpdesk <helpdesk@hathway.net>

Dear Sir/Madam:

My Customer No 148704 MR Publications

My domain [hindooraashtr.com](http://hindooraashtr.com) is not accessible from my local PC using Hathway Broadband connection.

My web hosting company has provided me with following feedback:

1. If DNS servers you are using do not contain an A record for [hindooraashtr.com](http://hindooraashtr.com) to 65.254.248.182 this would indicate a propagation issue or an issue the with DNS servers you are using.
2. C:\Users\MaanojRakhit>tracert [hindooraashtr.com](http://hindooraashtr.com)  
Unable to resolve target system name [hindooraashtr.com](http://hindooraashtr.com).

indicates that your local computer cannot resolve [hindooraashtr.com](http://hindooraashtr.com) to an IP address. I can resolve that domain from my end. See the ping test below:

```
Z:\>ping hindooraashtr.com
```

```
Pinging hindooraashtr.com [65.254.248.182] with 32 bytes of data:
```

```
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244  
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244  
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244  
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244
```

```
Ping statistics for 65.254.248.182:
```

```
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),  
Approximate round trip times in milli-seconds:  
Minimum = 82ms, Maximum = 82ms, Average = 82ms
```

3. I have queried Google's public DNS servers for your domain and there name servers contain a DNS record for your domain. See the dig test below:

```
dig @8.8.8.8 hindooraashtr.com a
```

```
; <<>> DiG 9.7.3 <<>> @8.8.8.8 hindooraashtr.com a  
; (1 server found)  
;; global options: +cmd  
;; Got answer:  
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 48217  
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 0
```

```
;; QUESTION SECTION:  
;hindooraashtr.com. IN A
```

```
;; ANSWER SECTION:  
hindooraashtr.com. 3600 IN A 65.254.248.182
```

```
;; Query time: 173 msec  
;; SERVER: 8.8.8.8#53(8.8.8.8)  
;; WHEN: Fri Dec 23 16:01:13 2011  
;; MSG SIZE rcvd: 51
```

4. If you are using Windows, you can check the DNS servers you are using by running the following command from the command prompt: `ipconfig /all` Microsoft Windows [Version 6.1.7601]  
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```
C:\Users\MaanojRakhit>ipconfig /all
```

Windows IP Configuration

Host Name . . . . . : MaanojRakhit-PC  
Primary Dns Suffix . . . . . :  
Node Type . . . . . : Hybrid  
IP Routing Enabled. . . . . : No  
WINS Proxy Enabled. . . . . : No

Wireless LAN adapter Wireless Network Connection 2:

Media State . . . . . : Media disconnected  
Connection-specific DNS Suffix . :  
Description . . . . . : Microsoft Virtual WiFi Miniport Adapter  
Physical Address. . . . . : 5C-D9-98-0C-D3-2F  
DHCP Enabled. . . . . : Yes  
Autoconfiguration Enabled . . . . : Yes

Wireless LAN adapter Wireless Network Connection:

Connection-specific DNS Suffix . :  
Description . . . . . : D-Link DWA-125 Wireless N 150 USB Adapter  
(rev.A2)  
Physical Address. . . . . : 5C-D9-98-0C-D3-2E  
DHCP Enabled. . . . . : Yes  
Autoconfiguration Enabled . . . . : Yes  
Link-local IPv6 Address . . . . . : fe80::8dd9:3fa5:35c9:1238%13(Preferred)  
IPv4 Address. . . . . : 192.168.0.100(Preferred)  
Subnet Mask . . . . . : 255.255.255.0  
Lease Obtained. . . . . : 23 December 2011 17:19:06  
Lease Expires . . . . . : 24 December 2011 22:54:54  
Default Gateway . . . . . : 192.168.0.1  
DHCP Server . . . . . : 192.168.0.1  
DHCPv6 IAID . . . . . : 207411608  
DHCPv6 Client DUID. . . . . : 00-01-00-01-16-0C-FD-79-00-24-21-2A-2B-3F

DNS Servers . . . . . : 192.168.0.1  
NetBIOS over Tcpi. . . . . : Enabled

Ethernet adapter Local Area Connection:

Media State . . . . . : Media disconnected  
Connection-specific DNS Suffix . :  
Description . . . . . : NVIDIA nForce 10/100 Mbps Ethernet  
Physical Address. . . . . : 00-24-21-2A-2B-3F  
DHCP Enabled. . . . . : Yes  
Autoconfiguration Enabled . . . . : Yes  
Link-local IPv6 Address . . . . . : fe80::5565:2fbc:aed9:2df%10(Deprecated)  
Autoconfiguration IPv4 Address. . : 169.254.2.223(Tentative)  
Subnet Mask . . . . . : 255.255.0.0  
Default Gateway . . . . . :  
DNS Servers . . . . . : 202.88.130.67  
202.88.130.15  
NetBIOS over Tcpi. . . . . : Enabled

Tunnel adapter isatap.{D9ADEE8E-12F7-4ED9-A473-430AB38325E0}:

Media State . . . . . : Media disconnected  
Connection-specific DNS Suffix . :  
Description . . . . . : Microsoft ISATAP Adapter  
Physical Address. . . . . : 00-00-00-00-00-00-E0  
DHCP Enabled. . . . . : No  
Autoconfiguration Enabled . . . . : Yes

Tunnel adapter 6TO4 Adapter:

Media State . . . . . : Media disconnected

Connection-specific DNS Suffix . :  
Description . . . . . : Microsoft 6to4 Adapter  
Physical Address. . . . . : 00-00-00-00-00-00-E0  
DHCP Enabled. . . . . : No  
Autoconfiguration Enabled . . . . : Yes

Tunnel adapter isatap.{C208FE3E-BD1C-4BD9-8C46-632A2CC7BA27}:

Media State . . . . . : Media disconnected  
Connection-specific DNS Suffix . :  
Description . . . . . : Microsoft ISATAP Adapter #3  
Physical Address. . . . . : 00-00-00-00-00-00-E0  
DHCP Enabled. . . . . : No  
Autoconfiguration Enabled . . . . : Yes

Tunnel adapter Local Area Connection\* 12:

Connection-specific DNS Suffix . :  
Description . . . . . : Teredo Tunneling Pseudo-Interface  
Physical Address. . . . . : 00-00-00-00-00-00-E0  
DHCP Enabled. . . . . : No  
Autoconfiguration Enabled . . . . : Yes  
IPv6 Address. . . . . : 2001:0:4137:9e76:30cd:dc4:3f57:ff9b(Prefe  
rred)  
Link-local IPv6 Address . . . . . : fe80::30cd:dc4:3f57:ff9b%17(Preferred)  
Default Gateway . . . . . :  
NetBIOS over Tcip. . . . . : Disabled

Tunnel adapter isatap.{9C1ECCAB-ED30-4729-8589-44F3F034E4D4}:

Media State . . . . . : Media disconnected  
Connection-specific DNS Suffix . :  
Description . . . . . : Microsoft ISATAP Adapter #4  
Physical Address. . . . . : 00-00-00-00-00-00-E0  
DHCP Enabled. . . . . : No  
Autoconfiguration Enabled . . . . : Yes

C:\Users\MaanojRakhit>

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