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Sent: A/c 148704 - MR Publications - DNS Server issue (1 of 14)Mark as: ▼ Move Copy This message to ▼ Back to Sent ◀ ▶Delete Reply Forward Redirect View Thread Message Source Save as Print **Report as Spam** Headers**Date:** Sat, 24 Dec 2011 19:48:21 +0530 [19:48:21 IST]**From:** Maanoj Rakhit <maanojrakhit@hathway.com> **To:** Helpdesk Hathway <helpdesk@hathway.net> **Subject:** A/c 148704 - MR Publications - DNS Server issue**Priority:**  1 (Highest)**Part(s):**  2 Maanoj Rakhit.vcf 0.33 KB Download All Attachments (in .zip file)  1 unnamed 6.83 KB 

Dear Sir/Madam:

My Customer No 148704 MR Publications

My domain hindoorashter.com is not accessible from my local PC using Hathway Broadband connection.

My web hosting company has provided me with following feedback:

If DNS servers you are using do not contain an A record for hindoorashter.com to 65.254.248.182 this would indicate a propagation issue or an issue the with DNS servers you are using.

```
C:\Users\MaanojRakhit>tracert hindoorashter.com
Unable to resolve target system name hindoorashter.com.
```

indicates that your local computer cannot resolve hindoorashter.com to an IP address. I can resolve that domain from my end. See the ping test below:

```
Z:\>ping hindoorashter.com
```

```
Pinging hindoorashter.com [65.254.248.182] with 32 bytes of data:
```

```
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244
Reply from 65.254.248.182: bytes=32 time=82ms TTL=244
```

```
Ping statistics for 65.254.248.182:
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
Minimum = 82ms, Maximum = 82ms, Average = 82ms
```

I have queried Google's public DNS servers for your domain and there name servers contain a DNS record for your domain. See the dig test below:

```
dig @8.8.8.8 hindoorashter.com a
```

```
; <<>> DiG 9.7.3 <<>> @8.8.8.8 hindoorashter.com a
; (1 server found)
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 48217
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 0
```

```
;; QUESTION SECTION:
;hindoorashter.com. IN A
```

```
;; ANSWER SECTION:
hindoorashter.com. 3600 IN A 65.254.248.182
```

```
;; Query time: 173 msec
;; SERVER: 8.8.8.8#53(8.8.8.8)
;; WHEN: Fri Dec 23 16:01:13 2011
;; MSG SIZE rcvd: 51
```

If you are using windows, you can check the DNS servers you are using by running the following command from the command prompt: ipconfig /all
 [Version 6.1.7601]
 Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\MaanojRakhit>ipconfig /all

windows IP Configuration

Host Name : MaanojRakhit-PC
 Primary Dns Suffix :
 Node Type : Hybrid
 IP Routing Enabled. : No
 WINS Proxy Enabled. : No

wireless LAN adapter wireless Network Connection 2:

Media State : Media disconnected
 Connection-specific DNS Suffix . . :
 Description : Microsoft Virtual WiFi Miniport Adapter
 Physical Address. : 5C-D9-98-0C-D3-2F
 DHCP Enabled. : Yes
 Autoconfiguration Enabled : Yes

wireless LAN adapter wireless Network Connection:

Connection-specific DNS Suffix . . :
 Description : D-Link DWA-125 Wireless N 150 USB Adapter (rev.A2)
 Physical Address. : 5C-D9-98-0C-D3-2E
 DHCP Enabled. : Yes
 Autoconfiguration Enabled : Yes
 Link-local IPv6 Address : fe80::8dd9:3fa5:35c9:1238%13(Preferred)
 IPv4 Address. : 192.168.0.100(Preferred)
 Subnet Mask : 255.255.255.0
 Lease Obtained. : 23 December 2011 17:19:06
 Lease Expires : 24 December 2011 22:54:54
 Default Gateway : 192.168.0.1
 DHCP Server : 192.168.0.1
 DHCPv6 IAID : 207411608
 DHCPv6 Client DUID. : 00-01-00-01-16-0C-FD-79-00-24-21-2A-2B-3F

DNS Servers : 192.168.0.1
 NetBIOS over Tcpi. : Enabled

Ethernet adapter Local Area Connection:

Media State : Media disconnected
 Connection-specific DNS Suffix . . :
 Description : NVIDIA nForce 10/100 Mbps Ethernet
 Physical Address. : 00-24-21-2A-2B-3F
 DHCP Enabled. : Yes
 Autoconfiguration Enabled : Yes
 Link-local IPv6 Address : fe80::5565:2fbc:aed9:2df%10(Deprecated)
 Autoconfiguration IPv4 Address. . : 169.254.2.223(Tentative)
 Subnet Mask : 255.255.0.0
 Default Gateway :
 DNS Servers : 202.88.130.67
 202.88.130.15
 NetBIOS over Tcpi. : Enabled

Tunnel adapter isatap.{D9ADEE8E-12F7-4ED9-A473-430AB38325E0}:

Media State : Media disconnected
 Connection-specific DNS Suffix . . :
 Description : Microsoft ISATAP Adapter
 Physical Address. : 00-00-00-00-00-00-E0
 DHCP Enabled. : No
 Autoconfiguration Enabled : Yes

Tunnel adapter 6T04 Adapter:

Media State : Media disconnected
 Connection-specific DNS Suffix . . :
 Description : Microsoft 6to4 Adapter
 Physical Address. : 00-00-00-00-00-00-E0
 DHCP Enabled. : No
 Autoconfiguration Enabled : Yes

Tunnel adapter isatap.{C208FE3E-BD1C-4BD9-8C46-632A2CC7BA27}:

```

Media State . . . . . : Media disconnected
Connection-specific DNS Suffix . . :
Description . . . . . : Microsoft ISATAP Adapter #3
Physical Address. . . . . : 00-00-00-00-00-00-E0
DHCP Enabled. . . . . : No
Autoconfiguration Enabled . . . . . : Yes

```

Tunnel adapter Local Area Connection* 12:

```

Connection-specific DNS Suffix . . :
Description . . . . . : Teredo Tunneling Pseudo-Interface
Physical Address. . . . . : 00-00-00-00-00-00-E0
DHCP Enabled. . . . . : No
Autoconfiguration Enabled . . . . . : Yes
IPv6 Address. . . . . : 2001:0:4137:9e76:30cd:dc4:3f57:ff9b(Prefe
rred)
Link-local IPv6 Address . . . . . : fe80::30cd:dc4:3f57:ff9b%17(Preferred)
Default Gateway . . . . . : ::
NetBIOS over Tcpip. . . . . : Disabled

```

Tunnel adapter isatap.{9C1ECCAB-ED30-4729-8589-44F3F034E4D4}:

```

Media State . . . . . : Media disconnected
Connection-specific DNS Suffix . . :
Description . . . . . : Microsoft ISATAP Adapter #4
Physical Address. . . . . : 00-00-00-00-00-00-E0
DHCP Enabled. . . . . : No
Autoconfiguration Enabled . . . . . : Yes

```

C:\Users\MaanojRakhit>

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