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Support Ticket #9392627 - Support Console (Beta)

This view shows the events and messages exchanged in this support request. **This request is closed.** Click the **Make a New Request** button.

Tracking Number: 9392627

Subject: http://members.fatcow.com/controlpanel/archive.bml

Expand All Collapse All

Date	Type
03/15/2012 12:52 AM EDT	Ticket Created
03/15/2012 12:52 AM EDT	Maanoj Rakhit contacted FatCow
Subject:	http://members.fatcow.com/controlpanel/archive.bml
Customer Quote:	I looked FAQ associated with this web page but couldn't locate a specific answer to the following question - How exactly do I or my site visitors benefit from file/folder archiving? Does this directly improve Page Speed as measured by Online Page Speed - Google Developers? Does it show the page quicker on visitors' browser? Is it desirable to archive each and every "active" folder and its contents that are available for public viewing? Or, is it only meant for saving disk space for "old" files that are withdrawn from public viewing?
03/15/2012 2:45 AM EDT	Updated Ticket: Work in Progress
03/15/2012 2:51 AM EDT	FatCow contacted Maanoj Rakhit (Resolved)
Comment:	Hello, Thank you for contacting support. We apologize for any inconvenience this may have caused you. Archive Gateway is used to uncompress or unarchive .zip, .gz, .Z and .tar files. If you wish to speed up your website, then you need to purchase the Akamai server. To learn more on Akamai, please refer the link given below: https://secure.fatcow.com/product/akamai.bml . Thank You! Sincerely, Reed Safford Customer Support
03/15/2012 10:06 AM EDT	Maanoj Rakhit contacted FatCow
Customer Quote:	Thanks.

Reopen Ticket

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